WAIT! BEFORE YOU ACCEPT YOUR SHIPMENT, INSPECT FOR DAMAGE

**INSPECT** your shipment as soon as you receive it for any damage that may have occurred during shipping. Should you find any damage, please report the damage to the delivery company (or carrier). Manufacturer is not liable for any damage that is not reported after the delivery receipt is signed.

**QUESTIONS** about your new purchase, this owner’s manual or other RHINO METALS™ products, please contact:
Rhino Metals, Inc.
607 Garber Street
Caldwell, ID 83605
Phone: (208) 454-5545
Fax: (208) 459-0819

**NOTE:** FOR TECHNICAL SUPPORT ISSUES, IT IS HELPFUL TO BE NEAR YOUR PRODUCT WHEN YOU CALL.

★★★★ PROTECTING & SECURING AMERICA ★★★★

**VETERAN OWNED AND OPERATED SINCE 1995**

@rhinometals Rhino Metals, Inc. Rhino Metals

MANUFACTURED BY RHINO METALS, INC. | WWW.RHINOSAFE.COM | (208) 454-5545
ATTACH YOUR ORIGINAL RECEIPT HERE

PLEASE READ THIS MANUAL THOROUGHLY BEFORE SETTING UP YOUR NEW SAFE. FAILURE TO COMPLY WITH THE DIRECTIONS AND PRECAUTIONS COULD RESULT IN SERIOUS INJURY OR DEATH.

Please fill out the information below about your new safe:

Purchased From: ____________________________

Purchased Date: ____________________________

Model No: ________________________________

Serial No: ________________________________

IT IS HIGHLY ADVISABLE THAT YOU DO NOT STORE YOUR COMBINATION, PROOF OF PURCHASE OR OWNER’S MANUAL INSIDE YOUR SAFE

WARNING

Tipping of unit can cause serious injury or death.

- Safe must be anchored to floor prior to use, as instructed in the owner’s manual
- Do not pull on door with door open unless unit is properly anchored to floor
- Unit is less stable with door open, unless anchored to the floor
- Install on level ground
- Keep children away
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**What’s Inside:**
- Owner’s Manual
- Accessory Sheet
- Adjustable Shelves
- Shelf Clips
- Anchor Hardware Kit for Concrete Floors
- Handles (excludes Ironworks models)
- Keys for Day-Lock (excludes models with Electronic Locks)
- Power Cord (if applicable)
SAFE REGISTRATION FORM

Register your safe with Rhino Metals for ease of warranty verification.

To register your safe and validate ownership for warranty and/or repair purposes, submit the form on www.rhinosafe.com/warranty. Or, cut this registration form along dotted line, complete and return by mail, along with a copy of the original purchase receipt, to:

Registration Department
Rhino Metals, Inc.
607 Garber Street
Caldwell, Idaho 83605

Model Number

Serial Number

Name

Address

City Country

State/Prov Zip/Postal

Phone

Email

☐ Check box if you prefer not to receive our newsletter.

Date of Purchase

Where did you purchase product from? (Check one)

☐ rhinosafe.com ☐ In-store* ☐ Online*

*Store/Website name: ____________________________
How is the quality and function of your new safe?

❑ Excellent    ❑ Very Good    ❑ Good    ❑ Fair    ❑ Poor

How was the retail store where you purchased your new safe? (if applicable)

❑ Excellent    ❑ Acceptable    ❑ Needs Improvement

A. Safe display

❑ Excellent    ❑ Acceptable    ❑ Needs Improvement

B. Sales staff

❑ Excellent    ❑ Acceptable    ❑ Needs Improvement

C. Selection available

❑ Excellent    ❑ Acceptable    ❑ Needs Improvement

How did you first hear about Rhino Metals? (Check all that apply)

❑ Facebook    ❑ YouTube    ❑ Instagram    ❑ Online    ❑ In-store
❑ Trade Show/Gun Show    ❑ Other: _________________________

How influential were the following factors in your purchase?

A. Protecting against crime / burglaries

❑ Very Influential    ❑ Somewhat Influential    ❑ Little to No Impact

B. Concern over the economy / financial instability

❑ Very Influential    ❑ Somewhat Influential    ❑ Little to No Impact

C. Securing firearms

❑ Very Influential    ❑ Somewhat Influential    ❑ Little to No Impact

D. Fire protection

❑ Very Influential    ❑ Somewhat Influential    ❑ Little to No Impact

What did you like about our safes that led you to choose us?

________________________________________________________________________

How influential were the following features when buying one of our safes?

A. Lifetime warranty?

❑ Very Influential    ❑ Somewhat Influential    ❑ Little to No Impact

B. Size / capacity / number of gun slots?

❑ Very Influential    ❑ Somewhat Influential    ❑ Little to No Impact

C. Functionality?

❑ Very Influential    ❑ Somewhat Influential    ❑ Little to No Impact

D. Price / promotion?

❑ Very Influential    ❑ Somewhat Influential    ❑ Little to No Impact

E. Any other reason? _________________________

What is your age group?

❑ 18-24    ❑ 25-34    ❑ 35-44    ❑ 45-54    ❑ 55+
DELIVERY AND INSTALLATION

Your new safe left the factory in new condition and without damage. Upon delivery, inspect the safe as soon as you receive it for any shipping damage. Please report any damage to the delivery company (or carrier). Manufacturer is not liable for any damage that is not reported after the delivery receipt is signed.

If you purchased your safe from a retailer and made arrangements to have it delivered and installed, the delivery company personnel can advise you the proper placement of your new safe within your home.

If you are doing your own delivery and installation, you need to read and following the instructions within this manual. There are risks associated with doing your own delivery and installation. We recommend using a professional moving company to move your safe. The safe can be heavy so always use extreme caution when moving to prevent damage to flooring, doorways and walls.

Unboxing Safe

1. **DO NOT USE A BOX CUTTER TO REMOVE PACKAGING.** Remove and discard all outer packaging, including the cardboard box, plastic protective cover and corner foam pieces located inside the safe door.

2. The safe is shipped with the door closed and the lock in a stable position. Open the safe by following the LOCK OPERATING INSTRUCTIONS on pages 12-17, depending on lock style.

Handle Installation

1. Grasp the handle hub with your hand and turn it clockwise to release the locking bolts and open the safe door.

2. Remove the box of spoke handles from inside the safe. Unpack each spoke and screw each spoke handle into a threaded hole on the hub.

   **NOTE:** Wheel handles and single lever handles are installed from the factory and require no installation or assembly.

SAFETY PRECAUTIONS

- Do not attempt to move safe with the safe door open or unlocked.
- It is highly recommended that you do not remove the safe door from the safe.
- Failure to follow these precautions can result in serious injury or death.
SAFE EXTERIOR

*Please note that safe shown is for reference only.*

*Actual model and design may vary.*

- **Safe Body**
- **Safe Door**
- **Lock**
  - Combination Dial shown
- **Safe Handle**
  - Hand Wheel Shown
- **The Clutch**
  - Located within the Handle Mechanism
- **Model and Serial No. Label**
  - Not Shown; attached to back of safe
- **External Hinges**

Rhino Metals Technical Support (208) 454-5545
Safe Exterior: Glossary of Terms

Model and Serial No. Label
Contains the model and serial number, attached to the back of safe.

Safe Body
Outside of the safe.

Safe Door
Allows entry into the safe, pre-installed with safe lock and safe handle.

Safe Handle
Allows the safe door to be opened after the correct combination is entered into the safe lock. Depending on the model, handle may be a spoke handle, drop handle or a hand wheel.

Safe Lock
Mechanism with a combination that allows the safe to be securely locked. Depending on the model, safe lock may be a manual dial or electronic lock. All locks come with a five-year manufacturer’s warranty as listed below.

Locks available:
- SecuRam™ electronic locks, see pages 12 and 14-15.
- Sargent and Greenleaf® (S&G) electronic locks, see pages 13-15.
- Sargent and Greenleaf® (S&G) manual locks, see pages 16-17.

External Hinges

Extended Lock Warranty must be purchased within 30 days from the date the safe is purchased—see page 25 for details.

Movable mechanism allowing the safe door to swing open and closed. External hinges allow 180° opening for greater access to contents inside the safe and helps provide the best fire and theft protection possible.

The Clutch
Factory installed on all UL listed safes and automatically disengages the shaft of the safe handle from the locking mechanism if the safe handle is rotated in either direction without first unlocking the lock. This helps prevent damage to the lock without requiring a failure somewhere else in the mechanism that would cause a lockout.

Call for assistance if the clutch is not functioning properly. Do not attempt to adjust the clutch yourself.
SAFE INTERIOR

Please note that safe shown is for reference only. Actual model and design may vary.

- Heat Expandable Fire Seal
- Adjustable Shelving
- Dead Locking Bolts
- Doorback Organizer
- Anchor Holes
- Door Adjustment Tabs
- Inside door jamb
- Motion LED Light Sensor (where applicable)
- Electrical / USB Power Outlet (where applicable)
- Model and Serial No. Label
- Labels (varies by model)
  - Patents
  - Security Classification
  - Fire Rating
- Active Locking Bolts
  (Up to 3-way, varies by model)
Safe Interior: Glossary of Terms

Adjustable Shelving
Shelves are adjustable by placing the included clips at the desired level.

- **Maximum load for each shelf is 40 lbs. Always be sure shelves are level before loading.**

Anchor Holes
Predrilled into the bottom floor, allowing safe to be securely bolted to ground.

Barrel Rests
Padded slots for long gun barrels to keep firearms upright inside the safe. Ensure the gun barrels are resting securely in slots to prevent accidental shifting when the safe door is closed.

- **Maximum load for each shelf is 40 lbs.**

Center Upright
Used to support shelving inside the safe.

Dead Locking Bolts
Door bolts that do not move when safe handles are rotated.

Door Adjustment Tabs
Adjustable tabs used to tighten the safe door that may be loose. Simply bend out using a screwdriver to put tension on the locking bolts, pulling the safe door into the frame. Do not pull door adjustment tabs out too far as this can damage the locking bolts and make the safe difficult to open.

Doorback Organizer
Factory installed on the back of the door for additional storage of handguns and other valuables.

Electrical / USB Outlet
Factory installed power outlet with USB port.

Heat Expandable Door Seal
Factory installed around inside of frame of safe body to provide additional fire protection. Seal will expand up to seven times its flat size when exposed to high temperatures, sealing door gaps from smoke and heat. Seal does not require any maintenance, nor should it be removed.

Labels
Contains pertinent information regarding patents, fire protection, and security classification of the safe.

Motion LED Light Sensor
Motion-activated sensor to turn on the LED lights inside the safe. Requires power.

Locking Bolts
Door bolts that retract and extend when rotating the safe handle to unlock and lock the safe, respectively.

Model and Serial No. Label
Model and serial number, attached at the top of the door.
ELECTRONIC LOCK OPERATING INSTRUCTIONS

Opening Your Safe for the First Time
RHINO METALS safes are equipped with:

- **SecuRam™ electronic** locks are shipped unlocked (and without battery).
- **S&G electronic MPP** lock will open by entering 1-2-3-4-5-6.
- **S&G electronic Spartan** lock will open by entering 1-2-3-4-5-6 and then rotating the outer ring of the keypad clockwise within 6 sec. until it stops.
- **S&G electronic Titan** lock will open by entering 1-2-3-4-5-6-#.

Open the door by rotating the hub on the front of the safe clockwise and pull the safe door open. If your hub seems stiff, insert a solid round wooden stick into one of the handle holes and turning the hub clockwise to open.

**SecuRam™ Electronic Lock**

Installing the Battery

We highly recommend using a Duracell® or Energizer® alkaline battery with a “Use Date” of at least 4 years in the future.

1. Unlock and pull your safe door open.
2. To remove the keypad, push straight up from the bottom of the keypad until it releases.
3. Carefully pull the keypad away from the safe to prevent damage to the wiring harness.
4. With the battery cavity accessible, install a new 9-volt battery into the terminals and tuck the battery and wiring harness back into the battery cavity.
5. Slide the keypad back down onto the shoulder screws. Be careful not to pinch the wiring harness on the screws.
6. With the door open, test the operation of the lock several times before closing and locking the safe.

Operating Your Electronic Lock (also applies to S&G MPP Lock)

1. **To unlock the safe**, enter the existing six-digit code. Each key press is confirmed with an audio and visual (LED flash) signal.
2. The lock will indicate a valid code entry with a double signal. Within 4 seconds, turn handle or hand wheel clockwise to retract the lock tang.
3. **To lock the safe**, turn the handle counter-clockwise until it stops to allow the lock tang to extend. Always test to see if the lock has re-engaged by turning the handle clockwise.

Wrong Try Penalty

Every invalid code entry is indicated by a triple signal. Entering 4 consecutive invalid codes result in a 5-minute delay period. The LED will flash at 5-second intervals. At the end of the delay period 2 or more incorrect codes will restart an additional 5-minute delay period.

Removing the battery during the delay period will reset the 5-minute timer.
Installing the Battery

We highly recommend using a Duracell® or Energizer® alkaline battery with a “Use Date” of at least 4 years in the future.

**MPP Lock**
1. With the safe door open, slide window open on under side of keypad face to reveal battery cavity.
2. With the battery cavity accessible, install a new 9-volt battery into the terminals and tuck the battery and wiring harness back into the battery cavity.
3. Slide window closed. With the door open, test the operation of the lock several times before closing and locking the safe.

**Spartan Lock**
1. With the safe door open, pull the tab (highlighted in blue above) on the outer ring towards you and rotate the ring around the keypad counter-clockwise slightly. The ring will pull away from the safe far enough to reveal the battery cavity.
2. With the battery cavity accessible, install a new 9-volt battery into the terminals and tuck the battery and wiring harness back into the battery cavity.
3. Push the ring back towards the safe and rotate the ring clockwise. The ring will slide back towards the safe and click into place. With the door open, test the operation of the lock several times before closing and locking the safe.

**Titan Lock**
1. With the safe door open, gently pull the tab on the underside of the keypad towards you.
2. Pull down the battery cavity.
3. With the battery cavity accessible, install a new 9-volt battery into the terminals.
4. Push the battery cavity up into the keypad to close.
5. With the door open, test the operation of the lock several times before closing and locking the safe.

**Operating Your Electronic MPP Lock**

Operates identically to the SecuRam™ Electronic Lock, see page 12, *Operating Your Electronic Lock*.

**Operating Your Electronic Spartan Lock**

1. To unlock the safe, enter the existing six-digit code. Each key press is confirmed with an audio and visual (LED flash) signal.
2. The lock will indicate a valid code entry with a double signal. Within 4 seconds, turn the outer ring clockwise until it stops to retract the lock tang. Then turn the handle or hand wheel clockwise.
3. To lock the safe, turn the handle or hand wheel counter-clockwise until it stops, then turn the outer ring counter-clockwise until it stops to extend the lock tang. It will be confirmed by a double signal. Always test to see if the lock has re-engaged by turning the handle or hand wheel in either rotational directions.
Operating Your Electronic Titan Lock

1. To unlock the safe, enter the existing six-digit code followed by the “#” symbol. Each key press is confirmed with an audio and visual (LED flash) signal.
2. The lock will indicate a valid code entry with a double signal. Within 4 seconds, turn handle clockwise to retract the lock tang.
3. To lock the safe, turn the handle counter-clockwise until it stops to allow the lock tang to extend. Always test to see if the lock has re-engaged by turning the handle clockwise.

Wrong Try Penalty

MPP and Spartan Locks
Every invalid code entry is indicated by an audio and visual signal. Entering 5 consecutive invalid codes result in a 3-minute delay period. The LED will flash at 10-second intervals.

Titan Locks
Every invalid code entry is indicated by an audio and visual signal. Entering 5 consecutive invalid codes result in a 10-minute delay period.

During the delay period, pressing any key or removing the battery will extend the delay period for up to 15 minutes.

Additional Electronic Lock Information (All Electronic Models)

Changing Your Code (SecuRam™, S&G MPP and S&G Spartan electronic locks)

All SecuRam™, S&G MPP and S&G Spartan electronic lock codes are set at the factory as 1-2-3-4-5-6.

For security purposes, you should immediately change it to your own unique code. You can reset your six-digit code at any time. When creating a new code, avoid using personal data such as birth dates, street numbers or phone numbers to keep your valuables as secure as possible. Choose a six-digit code that only you know and can easily remember.

Always have the safe door open and locking bolts extended whenever changing your code.

1. Press “0” six times.
2. Enter your existing six-digit code once.
3. Enter your NEW six-digit code twice.
4. Enter the NEW code once more to unlock the lock.
5. Test the lock several times with before closing and locking the safe.

If a mistake is made, wait 30 seconds and then repeat steps 1-4.
IMPORTANT FOR ELECTRONIC LOCKS

**LOW BATTERY IS THE MOST COMMON CAUSE OF ELECTRONIC LOCK ISSUES.**
Repeated beeping during opening or any other unfamiliar occurrences indicates that the battery is low and needs to be replaced immediately.

**Changing Your Code (S&G Titan electronic locks)**
All **S&G Titan** electronic lock codes are set at the factory as 1-2-3-4-5-6-#. For security purposes, you should immediately change it to your own unique code.
You can reset your six-digit code at any time. When creating a new code, avoid using personal data such as birth dates, street numbers or phone numbers to keep your valuables as secure as possible. Choose a six-digit code that only you know and can easily remember.

*Always have the safe door open and locking bolts extended whenever changing your code.*

1. Press **“2-2-*”**.
2. Enter your existing six-digit code once followed by the **“#”** symbol.
3. Enter your NEW six-digit code followed by the **“#”** symbol.
4. Enter your NEW six-digit code followed by the **“#”** symbol, again.
5. Enter the NEW code once more followed by the **“#”** symbol to unlock the lock.

*If a mistake is made, wait 30 seconds and then repeat steps 1-4.*

**Lost Codes for Electronic Locks**
Most safes with electronic locks have their override code on file at Rhino Metals. The override codes are tracked by model and serial number. If you have lost your code, a $25.00 research fee will be assessed for restoring the code to you. The request requires completing and providing proper documentation of ownership of the safe.

**We cannot guarantee that Rhino Metals can recover a code nor are we responsible for keeping the information. Please keep your code in a secure place outside your safe.**
MANUAL LOCK OPERATING INSTRUCTIONS

Sargent and Greenleaf® (S&G) Manual Lock

Opening Your Safe for the First Time

All S&G manual locks have their combination set and leave the factory with the dial locked in place by the Day-Lock. The safe will open by simply rotating the hub or hand wheel clockwise and pulling the safe door open. If your hub seems stiff, try inserting a solid round wooden stick into one of the handle holes and turning the hub clockwise to open.

1. There is an envelope inside your safe with a set of keys. Unlock the Day-Lock by inserting the key into the Day-Lock keyhole and turning the key clockwise until it stops.
2. Remove the key. Now your dial is operational.

Verifying Your Combination

The unique combination to your manual lock can be found on the envelope that contained your Owner’s Manual and Day-Lock keys. With the safe door open, extend the locking bolts by turning the handle or hand wheel counter-clockwise. Verify the combination multiple times (by following the directions below) before using the safe.

Operating the Dial on Your Manual Lock

The manual lock requires accurate alignment of each 2-digit number with the Index Mark. (Each 2-digit number of the combination is separated by dashes.) Avoid rotating past any number, even slightly, as the entire combination must be re-dialed if there are any errors.

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<td>3X</td>
<td>2X</td>
<td></td>
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</table>
**Day-Lock Instructions**

For maximum security, we recommend using the Day-Lock in addition to the combination to your manual lock. This feature is also helpful to prevent the dial from rotating and accidentally locking when moving items into or out of your safe.

**Suggested Day-Lock Operation**

1. Shut the safe door and turn the handle or hand wheel counter-clockwise to extend the locking bolts into the locked position.
2. Rotate the dial counter-clockwise at least 4 times to clear the combination completely.
3. Stop at about “87” on the Index Mark.
4. Insert the Day-Lock key into the keyway and turn counter-clockwise until it stops. Remove the key.

**To Open After the Day-Lock is Locked**

1. Insert the Day-Lock key into the keyway and turn clockwise until it stops. Remove the key.
2. Follow the “Operating the Dial on Your Manual Lock” instructions on the page 15.

---

**Changing Combinations on Manual Locks**

The lock portion of the warranty will be void if anyone other than a certified locksmith changes the combination on a manual lock. Contact Rhino Metals Tech Support to locate a certified locksmith.

**Lost Combinations and Keys for Manual Locks**

Most safes have their original combination stored by serial number at Rhino Metals. If you have lost your combination, a $25.00 research fee will be assessed for restoring the combination to you. If you have lost your keys, a $25.00 fee will be assessed for each set of duplicated keys requested. Both requests requires completing and providing proper documentation of ownership of the safe. **We cannot guarantee that Rhino Metals can recover a combination nor are we responsible for keeping the information. Please keep your code in a secure place outside your safe.**

---

**IMPORTANT FOR MANUAL LOCKS**

- **DO NOT CLOSE THE SAFE DOOR IF THE COMBINATION DOES NOT WORK.** Refer to the Troubleshooting Guide or call Rhino Metals Tech Support for further assistance. Do not wait until your safe is locked out.
- **Store your safe’s model, serial number, Owner’s Manual and combination in a secure location outside your safe.**
- **Rotate dial slowly as rapidly spinning the dial in alternate directions will damage the lock and cause a lockout.**
- **Be sure to have good visibility and stand directly in front of the dial when operating the lock.**
- **Consider purchasing an Extended Lock Warranty for extended services.**

---

*Rhino Metals Technical Support (208) 454-5545*
**REMOVING SHIPPING FEET**

> It is recommended to use a minimum of 2 people for assistance during this process.

**USA Made Ironworks, Rhino and Bighorn Safes**

1. For safety purposes, place blocks underneath all 4 corners of the safe.
2. Using a 5/16” socket wrench, remove the 4 screws holding the protective plate located across the bottom of the front of the safe.
3. Open door carefully and remove the 4 black caps located on the floor to expose the shipping feet bolts (see Picture A).
4. Using a 5/8” socket wrench, remove all 4 bolts by turning bolt counter-clockwise. Replace black caps on all exposed holes. Close and lock safe door before proceeding to next step.
5. From one side of the top of the safe, push up slightly towards the opposite side of the safe. Carefully pull the shipping foot and blocks away from underneath the tipped up side of the safe (see Picture B).
6. Once shipping foot and blocks have been removed from one side of the safe, carefully lower the safe to the floor (see Picture C).
7. Repeat steps 5-6 for removal of other shipping foot.

**Import Kodiak and Bighorn Safes**

1. For safety purposes, place blocks underneath all 4 corners of the safe.
2. Using a 17mm or 19mm socket wrench, place wrench on head of bolt underneath the front of the safe. Turn bolt counter-clockwise to remove (see Picture D).
3. Repeat Step 2 for bolt towards back of the safe.
4. From the top side of the safe where bolts have been removed, push up slightly towards the opposite side of the safe. Carefully pull shipping foot and blocks away from underneath the tipped up side of the safe (see Picture B).
5. Once shipping foot and blocks have been removed from one side of the safe, carefully lower the safe to floor (see Picture C).
6. Repeat steps 2-5 for removal of other shipping foot.
SAFETY PRECAUTIONS

- For your safety, we highly recommend using a professional mover to remove shipping feet of the safe.
- Only remove one shipping foot at a time.
- It is a safety hazard until the safe is anchored to the floor (see ANCHORING YOUR SAFE instructions below).
- Failure to follow these precautions can result in serious injury or death.

ANCHORING YOUR SAFE

SAFETY PRECAUTIONS

- Your safe is heavy and presents a safety hazard unless bolted down.
- Do not attempt to move the safe with the safe door open or unlocked.
- Your safe can be very heavy. Always use extreme caution when moving your safe to prevent damage to flooring, doorways and walls.
- Practice using personal protective equipment whenever operating power tools to prevent dust and debris entering your eyes, nose or mouth.
- Failure to follow this precaution can result in serious injury or death.

You must anchor your safe to validate your break-in warranty.

Your safe is predrilled from the factory for anchoring with 4 holes through the floor of your safe. Your safe must be anchored directly to the floor with the shipping feet removed (see pages 17 to remove shipping feet).

Sleeve anchors for concrete floors are included with your safe. You will need a 3/8” masonry drill bit and a 1/2” socket and ratchet to complete the installation instructions below:

1. With the safe door closed, place the safe in the exact location desired.
2. Open the safe door and remove the black caps in the safe floor to reveal the anchor holes.
3. Mark the center of the locations of the holes.
4. Close and lock the safe door. Move the safe far enough to have space to drill the anchor holes.
5. Using a hammer drill with the masonry drill bit, drill the marked locations approximately 3” deep. Vacuum the debris.
6. Reposition the safe over the anchor holes.
7. Open the safe door and insert the anchor bolts into the holes. Hammer the bolts then tighten the nut with the socket and ratchet.
8. Replace the black caps in the safe floor.

Anchors for wood floors are NOT included with your safe. If you are not anchoring to a concrete floor, you will need to contact your local contractor for the appropriate drilling method and tools needed to securely anchor your safe to your floor type.

Rhino Metals Technical Support (208) 454-5545
CARE AND MAINTENANCE

Cleaning Safe Body
Use a clean and soft cloth (such as a microfiber cleaning cloth) that is slightly damp with water to clean the exterior of the safe. Take care around the edges of any logos or pin striping as any pressure could cause damage to them.

Cleaning Safe Locks and Handles
Locks and handles are coated to protect from rust or tarnish. Do not use any kind of metal polish or harsh cleaning products. Simply wipe off with a soft, damp cloth. Minor scratches may be touched up with a paint touch up kit available from Rhino Metals.

Electronic Lock Maintenance
While electronic locks do not need annual maintenance, changing out the battery once a year is highly recommended to ensure reliable access into the safe. We recommend using a 9-volt Duracell® or Energizer® alkaline battery with a “Use Date” at least 4 years in the future.

Manual Lock Maintenance
To keep a manual lock as reliable as possible, we recommend having a certified lock technician service annually. Avoid applying any lubricants to the lock as it could result in lock failure and may void the lock portion of the warranty.

Heat Expandable Door Seal
Seal does not require any maintenance, nor should it be removed.

Internal Locking Mechanism
The internal locking mechanism requires no maintenance. Opening the door panel of the safe by anyone other than a certified lock or safe technician may void the warranty.

Lubricating the Locking Bolts
To keep the locking bolt action smooth and relieve any stresses from the mechanism, add a small amount of lubricant to the locking bolts once a year. With the door open and the handle rotated counter-clockwise to extend the locking bolts, wipe a very small amount of lubricating grease onto the moving locking bolts around the door. We recommend using Super Lube™ or a multi-purpose silicone grease with Teflon®.

Preventing Damage to Contents
If safe is placed in a high humidity environment, consider purchasing a dehumidifier to help prevent rust or tarnish on guns and jewelry, or mildew on important documents or photos in the safe—see website for details.
## Troubleshooting

<table>
<thead>
<tr>
<th>Common Issues</th>
<th>Possible Solutions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Manual lock is not working properly</strong></td>
<td>If dialing the combination according to the instructions listed on page 16, it could be that the numbers in the combination are slightly off by a number to the left or right. Try the combination again, but try dialing up or down 1 number of each number of the combination. If successful, be sure to update your combination records and contact Rhino Metals, Inc. to update the master combination on file.</td>
</tr>
<tr>
<td><strong>Electronic lock is not working properly</strong></td>
<td>Replace the battery with a new Duracell® or Energizer® 9-volt alkaline battery with a “Use Date” at least 4 years in the future. Any pressure on the side of the lock tang may prevent the lock from operating properly. If you are attempting to unlock the safe, rotate the handle counter-clockwise and keep a slight pressure on the handle while you enter your combination. Once you hear the two beeps, wait for 2 seconds, and then rotate hub or hand wheel clockwise to open. If you are attempting to lock the safe, turn the handle counter-clockwise until it stops, then press and hold the handle counter-clockwise for 7 seconds before checking if it is locked. Make sure the wiring harness is properly and tightly connected to the keypad with no pinched wires or bent connectors. If randomly flashing, you may be in a delay period. Do not attempt to enter any combination for a period of 15 minutes. If you attempt to enter a combination while in a delay period, the delay will be extended. Changing or removing the battery on the keypad while in a delay period will also extend the delay. After waiting the duration of the delay period and the light stops flashing, you may then enter the combination. If it is still flashing randomly, you may have to wait up to 2 hours before trying again.</td>
</tr>
<tr>
<td><strong>Lost Combination</strong></td>
<td>See <strong>LOST COMBINATION</strong> instructions on page 15 or 17, depending on lock type. Rhino Metals, Inc. can not give combinations over the phone as there is no method to verify ownership of the safe.</td>
</tr>
<tr>
<td><strong>Safe door is loose</strong></td>
<td>Safe door can be adjusted by the door adjustment tabs located inside the safe - see <strong>DOOR ADJUSTMENT TABS</strong> instruction on page 11.</td>
</tr>
<tr>
<td><strong>Safe door is dragging</strong></td>
<td>Make sure the safe is on level ground. If not, use shims to level the safe.</td>
</tr>
</tbody>
</table>
Please carefully read the Limited Lifetime Warranty on page 23. It details the length of coverages and limitations for services and repairs. All warranty services must be pre-authorized by Rhino Metals and require completing and providing proper documentation of ownership of the safe. If you have any warranty questions, contact your dealer or Rhino Metals Tech Support. It is the sole responsibility of the safe owner for payment on any services or repairs done without pre-authorization from Rhino Metals.

**INSURANCE COVERAGE**

We highly recommended that you purchase an additional insurance coverage to the total value of the contents of your safe. The Limited Lifetime Warranty does not insure any of the contents inside your safe. Most homeowner insurers require purchasing endorsements or riders for valuables exceeding the standard coverage policy for personal items. Be sure to check with your residential insurance provider for more details.
Rhino Metals offers to the original purchaser, a limited lifetime warranty, covering defects in workmanship, material, damage by unlawful attempted or actual break-in, and fire. This Warranty applies only to safes located in the United States and Canada, purchased at an authorized RHINO METALS™ Safe dealer, and that have been used solely in residential applications. Commercial or industrial use applications carry a one year warranty against defects in workmanship and materials.

In order to receive warranty support under this Warranty, Purchaser must provide Rhino Metals with (1) proof of purchase, (2) a written statement, (3) photographs of the damaged safe and (4) a police or fire department report. Rhino Metals will make the decision to repair the safe in-home, at the factory, or replace the safe altogether. If possible, the safe will be repaired locally. If the safe is to be repaired at the factory or replaced, Rhino Metals will, at its expense, have the safe opened, if required, and will pay for the freight back to the factory. Purchaser must package and palletize the safe and make the safe available for a curb side pickup at their expense. The Warranty does not cover any costs for removal or installation of the safe or its contents. Personal property in the safe is not covered by the Warranty.

The obligation of Rhino Metals under this Warranty is contingent upon proper use, installation, and maintenance of the safe and shall not apply to safes or safe parts which have been neglected, misused, or exposed to extreme or unusual environments. Failure to anchor the safe using factory pre-drilled holes voids this warranty. Any modifying or tampering with the safe which alters or affects the safe’s use or operation voids the warranty.

Without limit, this Warranty specifically excludes any liability for defects or damage caused or increased by the use of unauthorized parts. Upon purchase, the Purchaser must promptly notify Rhino Metals of any defects. The Purchaser’s remedies are solely limited to replacing parts or repair and are at the discretion of Rhino Metals. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Locks and electronic keypads carry a five-year warranty for labor and parts. The warranty does not cover forgotten or lost combinations, lost keys, dead or weak batteries, or improper opening procedures. Lights and electrical components carry a one year warranty. Paint or powder coat finish and interior are warranted for one year based on proper care and environment.

This Warranty is given in place of all other warranties and assurances, whether expressed or implied, including but not limited to matters of merchantability, quality, or fitness for purpose. Rhino Metals accepts no liability under any circumstances whatsoever, for any incidental or consequential damage or loss suffered by anyone as a result of using or being unable to use the safe.

This Limited Lifetime Warranty is only applicable to the Model and Serial No. listed on the front page of this manual.

Rhino Metals Technical Support (208) 454-5545
Rhino Metals offers to the original purchaser an Extended Lock Warranty, covering defects in workmanship and material on either electric or manual locks. Locks and electronic keypads carry a five-year warranty for labor and parts. The Warranty does not cover forgotten or lost combinations, dead or weak batteries, or improper opening procedures. This Warranty applies only to safes located in the United States, purchased at an authorized Rhino Metals safe dealer, and that have been used solely in residential applications.

Extended Lock Warranty coverage is offered from original date purchased, either 2 years at $29.99 or 4 years at $59.99. In order to receive warranty support under this Warranty, Purchaser must provide Rhino Metals, Inc. with (1) proof of purchase, (2) Serial Number on safe, and (3) payment. For payment, we accept Visa, Discover, Mastercard, Amex and money orders. Money orders can be made payable to: Rhino Metals, Inc.

Rhino Metals, Inc. will make the decision to repair the safe and/or lock in-home, at the factory, or replace the safe and/or lock altogether. If possible, the safe and/or lock will be repaired locally. If the safe and/or lock is to be repaired at the factory or replaced, Rhino Metals, Inc. will, at its expense, have the safe opened, if required, and will pay for the freight back to the factory. Purchaser must package the safe and make the safe available for a curbside pickup at their expense. The Warranty does not cover any costs for removal or installation of the safe or its contents. Personal property in the safe is not covered by the Warranty.

The obligation of Rhino Metals, Inc. under this Warranty is contingent upon proper use, installation, and maintenance of the safe and lock. This Warranty shall not apply to safes, locks or safe parts which have been neglected, misused, or exposed to extreme or unusual environments. Any modifying or tampering with the safe or lock which alters or affects the safe or lock’s use or operation voids this Warranty.

Without limit, this Warranty specifically excludes any liability for defects or damage caused or increased by the use of unauthorized parts. Upon purchase, the Purchaser must promptly notify Rhino Metals, Inc. of any defects. The Purchaser’s remedies are solely limited to replacing parts or repair and are at the discretion of Rhino Metals, Inc.. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This Warranty is given in place of all other warranties and assurances, whether expressed or implied, including but not limited to matters of merchantability, quality, or fitness for purpose. Rhino Metals, Inc. accepts no liability under any circumstances whatsoever, for any incidental or consequential damage or loss suffered by anyone as a result of using or being unable to use the safe or lock.

To purchase the Extended Lock Warranty, go to www.rhinosafe.com (or complete and return the purchase form located on page 25) within 30 days to Rhino Metals, Inc.
EXTENDED LOCK WARRANTY PURCHASE FORM

To purchase the Extended Lock Warranty, visit www.rhinosafe.com or cut this purchase form along dotted line, complete and return by mail, along with a copy of the original purchase receipt, to:

Orders Department
Rhino Metals, Inc.
607 Garber Street
Caldwell, Idaho 83605

Model Number
Serial Number

Name
Address
City  Country
State/Prov  Zip/Postal
Phone
Email

☐ Check box if you prefer not to receive our newsletter.

Date of Purchase

Type of Lock:
☐ S&G Manual Lock  ☐ S&G Electronic (MPP) Lock
☐ S&G Electronic (Spartan) Lock  ☐ SecuRam™ Electronic Lock

Please choose one option:
☐ 2 years—$29.99  ☐ 4 years—$59.99

Card Information:  ☐ VISA  ☐ Mastercard  ☐ Discover  ☐ AMEX

Cardholder Name:

Card Number:

Exp. Date:  3-digit Security Code:

Signature:
PATENTED SWING OUT GUN RACK SYSTEM
THE MOST SPACE-EFFICIENT WAY TO STORE YOUR FIREARMS

The Rhino Metals Swing Out Gun Rack System redefines the functionality of gun safes. Your firearms have never been this easy to access. Our patented swing out design gives you access to your guns like never before.

Available in 6 or 13 Gun Capacity
(depending on interior safe size)

6 Gun Swing Out Rack
Approved for the following products:
Rhino Gun Safes
CIW/D6030X
AIW/A6033X
Kodiak Gun Safes
KB16ECX

13 Gun Swing Out Rack
Approved for the following products:
Rhino Gun Safes
CIW/D6040X
CIW/D7242X
CIW/D7256X
AIW/A6042X
AIW/A7242X
AIW/A7256X
RW6042X
RW7242X
Kodiak Gun Safes
KB5940ECX
KB55550EXS
K5940EX
K7136EX
K7144EX

Swing Out Gun Rack Systems include long gun organization kit to maximize storage!
FUNCTIONAL, BEAUTIFUL & DISTINCTIVE

In an age where cheap mass production and uniformity is the norm, the RHINO VINTAGE collection remains unique. Made in the USA, each piece is skillfully and laboriously hand distressed by trained craftsmen to enhance its natural appeal, giving the look and feel of a treasured heirloom.

No two are alike and each speaks of the time and American hands that have formed it. AS IT SHOULD BE.

LEARN MORE AT WWW.RHINOSAFE.COM
THANK YOU FOR YOUR LOYALTY AND CONTINUED SUPPORT AS WE STRIVE TO PROTECT AND SECURE AMERICA.

VISIT OUR YOUTUBE PAGE AT: RHINO METALS - TO WATCH OUR STORY

A FIGHTER PILOT’S JOURNEY TO BUILDING THE BEST SAFES IN THE WORLD

★★★★ PROTECTING & SECURING AMERICA ★★★★

VETERAN OWNED AND OPERATED SINCE 1995

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